

Laundry Bag Privacy Policy

And Your California Privacy Rights

Effective Date: January 1st, 2026

Laundry Bag ("Laundry Bag," "us," "we," or "our") values the privacy and security of customer Personal Information. This Privacy Policy describes the types of customer Personal Information collected, used, disclosed, retained, secured and disposed of by us. This Privacy Policy applies to visitors and users of

Laundry Bag's website, <https://laundrybag.biz/> ("Site"), and applicants, current and former residential and commercial/business customers of our laundromat and laundry services (individually, "Service" and collectively, "Services") residing in the United States. All such visitors, users, applicants, current

and former residential and commercial/business customers are collectively referred to as "Customers," "you," and "your." Any capitalized terms used herein shall have the same meaning as defined in the Laundry Bag Service Agreements. By using Laundry Bag's Site and Services, Customers consent to the data practices described in this Privacy Policy regarding the collection, use, disclosure, and disposal of your Personal Information. Laundry Bag's Site and Services are designed and targeted to United States audiences and are governed by and operated in accordance with the laws of the U.S. If Customer is not a U.S. citizen or does not reside in the U.S., Customer voluntarily consents to the collection, transfer, use, disclosure and retention of Customer Personal Information in the U.S.

Your California Privacy Rights Under the Shine The Light Act

Generally, California residents that have a business relationship with Laundry Bag are entitled by the "Shine the Light Act" ("Act") to ask for information identifying the categories of Personal Information that Laundry Bag shares with Affiliates and/or other third parties for their marketing purposes the preceding year. Importantly, Laundry Bag does not target or knowingly provide Services to California residents, nor does Laundry Bag share Customer Personal Information with Affiliates or third parties for their own marketing purposes. If you are a person residing in California and you believe that you have an established business relationship with Laundry Bag and have questions regarding our policy regarding the Act, you must send your questions via email or postal mail following the instructions below. Laundry Bag will not accept requests via the telephone or facsimile or respond to requests that are not labeled or sent properly, or do not have complete information. • For all requests, include Customer's full name, street address, city, state and zip code. • If sent via email request, Customer must state "Re: Your California Privacy Rights" in the subject line and send Customer email to laundrybag143@gmail.com • To reach us by phone or text: 208-954-6517 • If sent via postal request, Customer must send a letter or postcard to: Laundry Bag Emmett, ID 83617 Attention: Your California Privacy Rights

1. GENERAL INFORMATION

When Customer uses the Service, the Personal Information Customer voluntarily sends and receives may be subject to interception by unauthorized third parties. While it is Laundry Bag's objective to take

reasonable measures to reduce such risk, Laundry Bag cannot guarantee complete security. Laundry Bag does not knowingly collect, solicit or use Personal Information from anyone under the age of 13. If Customer is under age 13, please do not attempt to register for the Services or send any Personal Information about yourself to Laundry Bag. If Laundry Bag learns that it has collected Personal Information from a child under age 13, Laundry Bag will delete that information as quickly as possible to the extent technically feasible. If Customer believes that their child under age 13 may have provided Personal Information to Laundry Bag, please contact Laundry Bag at laundrybag143@gmail.com.

2. WHAT TYPES OF INFORMATION DO WE COLLECT AND HOW DO WE USE THIS INFORMATION?

Generally, Personal Information is information Customer provides to Laundry Bag voluntarily or passively through Customer's use of the Services and/or Site, that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. The following are the different ways and reasons we collect Customer Personal Information: Registration process, billing, and administration: Customer name, email address, phone number (wireless and wireline), billing address and billing information (such as credit card account number or other financial account information), service address, and the nature of any of Customer's service requests. We will also use this same Personal Information for scheduling, troubleshooting, and maintenance of the Services. Social Network Platforms: Laundry Bag has a social media presence on Facebook and Nextdoor. Customers voluntarily view, sign up to follow, or otherwise engage with our social media at their own level of interest. Laundry Bag may obtain Personal Information posted publicly on social media platforms; however, we will not share any such Personal Information with any third party, except as otherwise noted in this Privacy Policy. Website Information, Use of Cookies and other Similar Tracking Technology: When you visit Laundry Bag's Site, Laundry Bag will collect information on Laundry Bag server logs from Customer's browser or device, which may include Customer IP address, unique device identifier, "cookie" information, the type of browser and/or device you're using to access the Site, and the page or feature Customer requested. Customer can change the preferences on Customer's browser or device to prevent or limit the acceptance of cookies; however, this may prevent Customer from taking advantage of some features on the Laundry Bag website. Laundry Bag also uses Personal Information and Non-Personal Information to enhance the Laundry Bag website and service offerings. Laundry Bag will continue to conduct analytics on Laundry Bag's website performance. Customer may not opt-out of this use of cookies or other Personal Information or Non-Personal Information. Service Information: Laundry Bag also collects information about Customer access to, and use of, its Services, which may or may not be directly associated with or reasonably linked to a specific person. For example, Laundry Bag may collect information about when Customer is using the Service, what services Customer is requesting, and the amount and type of laundry being processed. Laundry Bag will use service information to monitor and enhance the performance of its operations. Laundry Bag will share aggregated Non-Personal information about the overall performance of Laundry Bag's Services with Affiliates and other third parties as appropriate.

3. IS PERSONAL INFORMATION USED FOR MARKETING AND ADVERTISING PURPOSES?

Laundry Bag may use Customer Personal Information to send marketing and advertising messages related to our own Services and Site using Customer's email address, postal address, or telephone number. All communications are used exclusively for responding to customers and site emergencies, and for sending relevant service-related marketing messages. Laundry Bag may deliver a marketing or advertising message based on Customer visits to Laundry Bag website, which will be general advertising or "Contextual Advertising." Laundry Bag may also send Customer "First Party Advertising,"

which is advertising or marketing that is customized or personalized based on a history of Customer's use of our Services. Customer may opt-out of First Party Advertising but not Contextual Advertising. Laundry Bag does not provide third party "Network Advertising." Laundry Bag does not engage or allow third parties to track you across the Internet and across time for advertising purposes.

4. LINKS TO THIRD PARTY WEBSITES AND SERVICES

The Laundry Bag Site and/or our social networking platforms may contain links to other third party websites or online services. This Privacy Policy applies only to Laundry Bag and our Affiliates. The presence of a link does not constitute or imply Laundry Bag's endorsement, recommendation, or sponsorship of the content, goods, services, business or privacy practices on such websites. Laundry Bag encourages Customers to be aware and informed when leaving Laundry Bag's Site.

5. DO WE DISCLOSE CUSTOMER PERSONAL INFORMATION TO THIRD PARTIES?

Customer's Personal Information will only be disclosed to third parties (including Laundry Bag's Affiliates) as listed in this Privacy Policy, and if Laundry Bag has received your consent. Laundry Bag reserves the right to fully use, disclose and process any non-Personal Information collected from Customer in any manner. • To Our Operational Service Providers: Laundry Bag and its Affiliates contract with other companies and people to perform tasks or services on Laundry Bag's behalf and need to share Customer Personal Information to provide products or services to Customers. For example, Laundry Bag may use a payment processing company to receive and process Customer's credit card transactions for Laundry Bag. Unless Laundry Bag tells Customer differently, Laundry Bag does not grant its Operational Service Providers any right to use the Personal Information shared with them beyond what is necessary to assist Laundry Bag. • For Business Transfers/Restructuring: Laundry Bag may choose to buy or sell assets. In these types of transactions, customer Personal Information is typically one of the business assets that would be disclosed and transferred. • For Protection of Laundry Bag, and Our Affiliates, Employees, Operational Service Providers, Users and Customers and Public Safety: Laundry Bag reserves the right to access, read, preserve, and disclose any Personal Information Laundry Bag has access to if Laundry Bag believes doing so will implement and/or enforce the Service Agreement, Privacy Policy or any legal document. • When Required by Law or in Response to Legal Process: Laundry Bag reserves the right to access, read, preserve, and disclose any Personal Information when Laundry Bag is required by law or legal process to do so.

No phone/mobile number information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

6. HOW DO WE PROTECT CUSTOMER PERSONAL INFORMATION?

Laundry Bag endeavors to protect the privacy of Customer's account and other Personal Information using reasonable administrative, technical and physical security measures. However, Laundry Bag cannot and does not guarantee complete security. Customer's account is protected by a User ID and password for Customer's privacy and security. It is Customer's responsibility to prevent unauthorized access to Customer's account and Personal Information by selecting and protecting Customer's password and limiting access to Customer's device and browser by signing off after accessing Customer's account. Laundry Bag will not send an email or text, nor should Customer respond to any email or text communications asking for any sensitive or confidential Personal Information, such as social security number, bank account or credit card account number, or a driver's license number. If Customer receives such a request, please contact our Privacy Administrator immediately: laundrybag143@gmail.com.

7. WHAT DISCLOSURE CHOICES DO CUSTOMERS HAVE?

Customer can always choose not to disclose Personal Information to Laundry Bag; however, certain Personal Information is necessary for Laundry Bag to provide the Service to Customer. Customer may opt out of sharing Personal Information with Our Affiliates only for marketing or advertising purposes, but not for business or operational purposes. Customer may opt out of email marketing and advertising from Laundry Bag or its Affiliates using the "Unsubscribe" mechanism in each email. Customer may opt out of receiving text messages any time by replying "STOP" or "UNSUBSCRIBE" to the text message. Customer may also opt-out of First Party Advertising, but not Contextual Advertising. Customer may not opt out of Laundry Bag's use of cookies or other similar technology for Laundry Bag's internal analytics used to monitor activity on Laundry Bag's website, measure Laundry Bag's Service performance, or to operate and protect the Laundry Bag operations.

8. WHAT PERSONAL INFORMATION CAN CUSTOMERS ACCESS, MODIFY AND/OR DELETE?

Generally, Customer may access the following Personal Information in Customer's account: • Full name • Email address • Telephone number • Billing and Service address • Account and billing information By contacting Laundry Bag at laundrybag143@gmail.com, Laundry Bag may enable Customers to view, access and modify Customer account settings. Laundry Bag will retain historic email, billing and/or Service addresses for security and verification purposes. Existing Customers may update or modify the following Personal Information: • Full name • Email address • Telephone number • Billing address • Account and billing information Laundry Bag may use any aggregated data derived from Customer's Personal Information but not in a manner that would identify Customer personally. Laundry Bag may also maintain Personal Information regarding Customer and Customer's use of the Service after Customer is no longer a Laundry Bag customer as required by Laundry Bag's business

practices, by law, and/or tax reporting purposes. If Customer has any questions about viewing or updating information Laundry Bag has on file, please contact Laundry Bag at laundrybag143@gmail.com or by call/text at 208-954-6517.

9. WILL THIS PRIVACY POLICY EVER CHANGE?

Yes, Laundry Bag is constantly working to improve the Service, so Laundry Bag will need to update this Privacy Policy from time to time as Laundry Bag's business practices change and service offerings increase, and/or there are changes in local, state or federal laws. Laundry Bag will alert Customers to any such changes by placing a notice on Laundry Bag's Site with the effective date of the revised Privacy Policy, and/or by sending Customers an email. Customer's continued use of the Service or website after notice of any changes have been provided will indicate Customer's acceptance of such changes. Use of Customer's Personal Information is primarily governed by the Privacy Policy in effect at the time Customer subscribed to the Service or visited the Laundry Bag website. If Laundry Bag elects to use or disclose Personal Information in a manner that is materially different than that stated in the Privacy Policy in effect at the time you subscribed, Laundry Bag will provide Customer with an opportunity to consent to such use or disclosure.

10. WHAT IF YOU HAVE QUESTIONS OR COMMENTS ABOUT THIS PRIVACY POLICY?

If you have any questions or concerns regarding Laundry Bag's privacy practices and policies, please contact Laundry Bag at laundrybag143@gmail.com or by call/text at 208-954-6517. © Copyright 2024, Laundry Bag - All Rights Reserved.